



# New York State Office of Children & Family Services

## LAN Administrator's Training Conference Agency Update

October 25, 2011

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# Agenda

- **CONNECTIONS Transformation**
  - 2011 Accomplishments
  - CONNECTIONS 2012/2013
- **Child Care**
  - Time & Attendance
  - Program Integrity
- **Cognos Update**
- **Casework Contacts Update**
- **Portable Information Technology & Dragon Naturally Speaking Update**
- **Debit Card / Direct Deposit**

# CONNECTIONS Transformation

## ➤ Implementation Status

- Sites in Albany County and NYC
  - Pilot in April 2011 - Completed
- Albany Region
  - “live” on May 23, 2011 - Completed
- NYC Region
  - “live” in June 2011 - Completed
- Rochester/Erie Region - Completed
- Syracuse - Completed
- Long Island
  - Continued through Fall

# CONNECTIONS 2012/13

## ➤ New Permanency Hearing Report

- Builds on Transformation architecture and design.
- Flexible launch features - “New Using”
- Retrieve question level data from other sources.
- Appropriate questions presented based on responses to prior responses. Reusable information where possible - courts, Adoption checklist.
- Age and PPG appropriate questions - Education; Independent living skills; only questions pertinent to Child’s PPG.

# Child Care Time and Attendance System

## ➤ Project Plan

- Deployment completed in Aug '11
  - Deployment required that 1,600-2,000 staff in public & private 64 organizations (57 LDSSs, OCFS, OTDA, OFT, Controltec, IBM, PDP) collaborate to meet the ARRA funding schedule.
  - In Aug, 28+K child care payments (\$15.5M) were processed via CCTA
- Phase 2 underway
  - Working with LDSSs to identify key opportunities to improve and enhance CCTA
  - Will begin working with LDSSs to encourage web submittal by providers. Providers in Broome submit 2/3 of their child care attendance via the web.

# Program Integrity

## ➤ Child Care Program Integrity RFI/RFP

- OCFS is holding RFI presentations on detecting and preventing child care fraud. 14 vendors have requested to present.
- We expect to implement business intelligence and prediction analytics
- Wisconsin instituted a child care fraud initiative that dropped the total payments by 15%
- It is expected that a Child Care Program Integrity RFP will be issued in 1<sup>st</sup> Qtr '12.

# Cognos Update

➤ **Upgrade from Cognos 8.2 to version 8.4 was completed in March 2011**

Includes many new features

- Report Studio training curriculum being revised

➤ **OCFS Data Warehouse released several new reports**

- Children Served with Missing Clinical Diagnosis
- Foster Children with No Successful Contacts
- CCRS Legal JD/PINs Indicator Report
- Case Planner Education Reports
- FAR Reporting

OCFS remains involved with OTDA and DOH in the Commissioners' Dashboard, which is now in SharePoint 07 and Cognos 8.4

# Portable Technology & Dragon Naturally Speaking Update

## ➤ Portable Information Technology

- OCFS has deployed laptops and tablets that support staff in 55 local departments of social services.
- The Cumulative Evaluation will be completed by 10/2011
- Last year of the project.
- Next Steps-Share info across districts; importance of continuous connectivity; support mobility through support and guidance

## ➤ Dragon Naturally Speaking

- 522 license were returned for redistribution; 2,500 total licenses
- Dragon is being upgraded to D 11 through 2012
- One on One training is being provided this year

# NYePay - Debit Card/Direct Deposit

## ➤ Adoption Subsidy Payments

➤ NYePay application began implementation in December 2010



➤ NYePay provides benefit recipients the option of receiving funds through direct deposit or a debit card

➤ NYePay is comprised of a website for OCFS clients and an internal web application used by OCFS staff and County staff

➤ 55 New York counties participating in NYePay

➤ 32,834 payments have been made to date

➤ Total benefit recipients: 7,355

➤ Using debit cards: 2,549

➤ Using direct deposit: 4,806

➤ \$46.7 million has been processed by NYePay since January 2011

➤ New York City will bring an additional 16,265 benefit recipients

# OCFS Initiatives 2011 / 2012 / 2013

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# *Thank You!*

## For Further Information:

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