

# 2008 LAN Administrators Conference



---

OCFS Update  
October 16, 2008



**William E. Travis, Jr.**  
**Deputy Commissioner**  
**Division of Information Technology**



# AGENDA ITEMS

---

- CONNECTIONS
  - CONNECTIONS Performance Improvement Project
  - Current Status of Quarterly Improvements
  - Planned Quarterly Improvements
  - CONNECTIONS Architecture Modernization Project
- New Initiatives / Applications



# CONNECTIONS

---

- Performance Improvement Project.
  - State Central Registry Standby Environment - completed
  - Foundation for Cooperative Processing Upgrade – completed
  - Citrix Upgrade - completed
  - Oracle 10g Upgrade – completed May 2008



# CONNECTIONS

## Architecture Modernization Project (CAMP)

---

### Desired Future Capability....

- Provide child welfare workers with an easy-to-use electronic case record and automated tracking tool. Thus, reducing the amount of time documenting casework activities and maximizing the amount of time workers spend with children and families.



# CONNECTIONS

## Current Status of Quarterly Improvements

---

- Q1-08 Bridges to Health, Adoption & Foster Care Analysis & Reporting and Foster & Adoptive Home Development legislation - Implemented in March 2008
- Q2-08 Family Assessment and Service Plan improvement, Access to Progress Notes, Prior Case Summary Report - Implemented in June 2008
- Q3-08 BT recommendations, Family Assessment Response Safety Assessment, Risk Assessment - Scheduled for October 2008
- Q4-08 Combined Open Case Inquiry report, SharePoint Distribution



# CONNECTIONS

## Planned Quarterly Improvements

---

- Q1-09 Further Family Assessment and Service Plan improvement,  
Continued improvements as defined by Business Team  
Interoperability with Child Care Review Service
- Q2-09 New Home Page  
CONNECTIONS move to new infrastructure  
Start of New Navigation
- Q3-09 – Q4-10 Continued Business Team Recommendations  
Commence transformation of Foundation for Cooperation  
Processing functionality Continued transformation of  
CONNECTIONS - Planning underway

# New Initiatives / Applications



## *Initiative* - Mobility Pilot

---

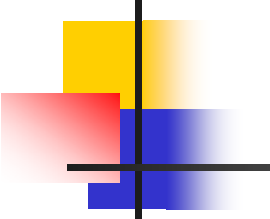
- 36 local social services districts will participate in the 2008-09 program year.
- As of June, 2008, OCFS has deployed over 900 laptops and tablets that support over 1,000 Child Protective Services staff in the 26 local departments of social services.
- As of October, 2008, Purchasing of laptops and tablets is on hold awaiting funding.
- For the 2008-09 program year, 20 local social services districts will participate for the first time.
- It is estimated that an additional 700 Child Protective Services staff will receive portable technology support.
- For the Family Court Wireless project, staff are working with the Office of Court Administration to increase wireless access within court facilities.



## *Initiative* - Security Outreach and Review Team (SOaR)

---

- Prior to September 2008, 28 district offices and 28 voluntary agencies had a security review and/or were given technical assistance.
  - Conducted site visits.
  - Answered security questions.
  - Provided a security evaluation.
  - Hands on instruction regarding OCFS and CONNECTIONS security issues.
  - Developed a model of support for CONNECTIONS security based on individual organizational needs.



## *Application* - Division of Juvenile Justice and Opportunities for Youth Case Management Automation Project (CMAP)

---

- Replaced the legacy Youth Information System (aka Kids Integrated Data System), providing Division of Juvenile Justice and Opportunities for Youth (DJJOY) users around the state with an updated case management system that tracks placements and movements of juvenile youth placed by the courts in DJJOY facilities.
- Billing functions were automated; CMAP now generates the quarterly chargeback bills and provides a fully automated interface, including an email notification to counties to electronically access their bills. This was deployed in spring of 2008.
- CMAP is now in Phase 2, scheduled through the end of this fiscal year (3/31/09). Phase 2 features are deployed as they are available, and includes Special Education module, Counselling, Adoption & Foster Care Analysis and Reporting System support, Case Contacts, and many enhancements to support detention tolling, youth search, intake functions, pre-release home assessments, and lots more.
- Phase 3 is being defined.



## *Application* - Automated Restraint Tracking System (ARTS)

---

- ARTS was requested by the divisions of Development and Prevention Services (DDPS) and the Division of Juvenile Justice and Opportunities for Youth (DJJOY) to collect information on each restraint incident that occurs in a Voluntary Agency or a DJJOY facility and provide OCFS with aggregate level quarterly reports for the Governor's Office.
  - For research purposes, a data extract is produced to include all restraint incidents.
  - Regularly respond to ad hoc requests, such as to match restraint data against mental health youth in CMAP.
  - There are currently six standard reports in the system:
    - Three for DJJOY
    - Three for Voluntary Agencies



*continued....*

---

- ARTS will be integrated with CMAP in the first quarter of 2009 as part of CMAP Phase 2; DJJOY will be uniquely identified, increasing the data integrity and reporting accuracy.
- A Phase 2 may be requested in the future for ARTS, to alter the purpose of the system from counting restraint incidents to supporting reduction practices and policies; future work could also include integration with CONNECTIONS for the Voluntary Agency youth.



# Thank you...

---

**For further information:**

**William E. Travis, Jr.**

Deputy Commissioner

Division of Information Technology

NY State Office of Children & Family Services

40 North Pearl Street, Albany, NY 12243

[william.travisjr@ocfs.state.ny.us](mailto:william.travisjr@ocfs.state.ny.us)

(518) 402-3194